



R95 Unique Clients Served (3-H)

Payment Reform FY 26-27 Guidance

SAPC | Substance Abuse
Prevention and Control



COUNTY OF LOS ANGELES
Public Health

R95 Unique Clients Served (3-H)

<p>Description</p>	<p>At least a <u>5%</u> increase in the number of unique clients served compared to previous fiscal year (FY 2025-26 vs FY 2026-27)</p> <p>This incentive encourages provider agency use of meaningful data to support business decisions, focusing on measurable impact and data reporting at the agency level to understand provider agency reach and progress in reaching the 95% of people with SUD that have not been engaged in treatment.</p>
<p>Eligibility</p>	<p>Treatment provider agencies that have been approved for all five (5) R95 policies and agreements in any fiscal year, including FY 2026-27, are eligible.</p>
<p>Calculation</p>	<p>Numerator: (Number unique clients served July 1, 2026-February 28, 2027) – (Number unique clients served July 1, 2025-February 28, 2026)</p> <p>Denominator: Number unique clients served July 1, 2025-February 28, 2026</p>
<p>Invoicing/ Submission Guidelines</p>	<p>Submit the below documents by 03/19/2027:</p> <ul style="list-style-type: none"> • Invoice Form • KPI MSO Payment Reconciliation Report (Do not submit PHI via VBI Electronic Submission Form or unsecure email.)
<p>Payment</p>	<p>\$ 20,000</p>



Reporting Guidance

KPI MSO Payment Reconciliation Report

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Note: Report will need to be run two separate times – once for baseline (FY 25-26) and once for incentive performance (FY 26-27)

1 Sage MSO KPI Dashboard

2 Payment Reconciliation View

Payment Reconciliation View Report: Accessing the KPI MSO Dashboard

KPI Dashboard Log in:

<https://carepathways.netsmartcloud.com/account/login/5CCB3C86>

1. Click at the top for the Sage **MSO** KPI Dashboard
2. Open the Payment Reconciliation View report
3. To start customizing the report, click the Selection Tool icon

3

Click here to select filters

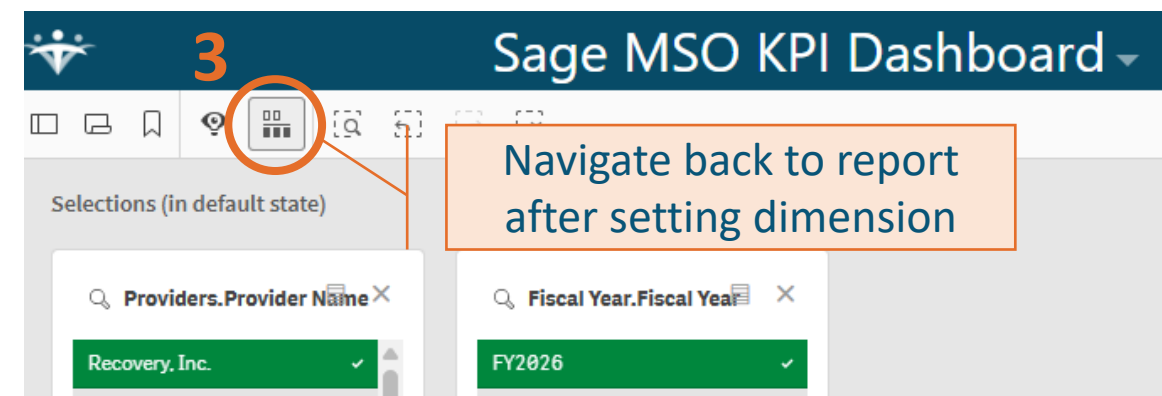
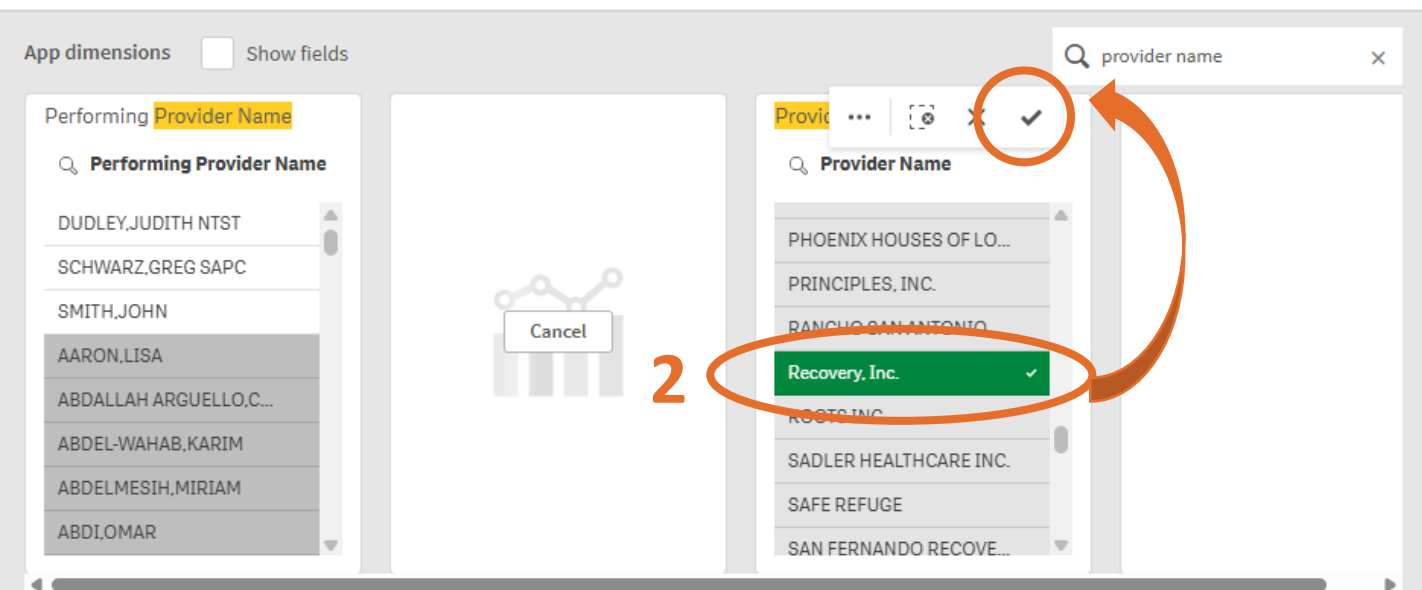
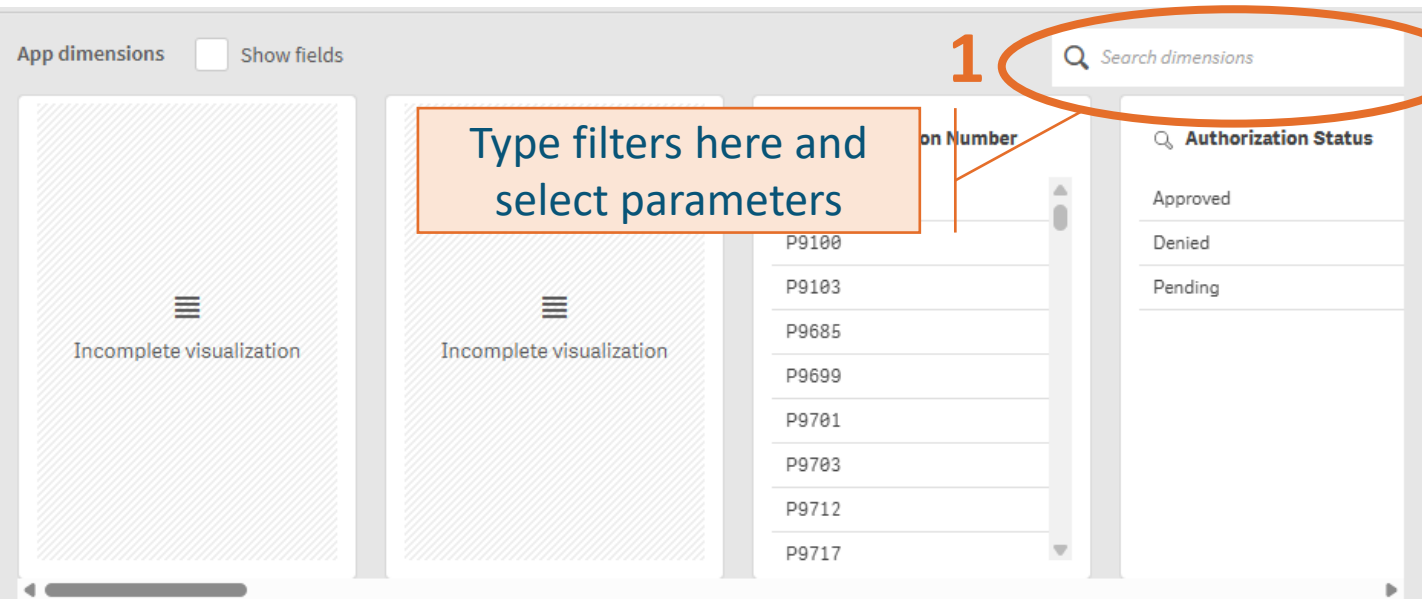
15,671,372 Procedure records are presently selected. Please narrow your selections to less than 100,000 Procedure records for this chart to appear.

Payment Reconciliation View Report: Setting dimensions

1. In Selection Tool view, type dimensions of interest in search bar or slide bottom navigation bar to desired dimension.
2. Select desired parameter and click the check mark to confirm selection. Do this for both dimensions. Selections will populate in the top half of the window.

Dimension	Parameter
Provider Name	Select your provider agency
Fiscal Year-Month	In separate reports: Baseline FY25-26: select FY2026-Jul through FY2026-Feb Incentive FY 26-27: select FY2027-Jul through FY2027-Feb

3. To navigate back to the report, click the Selection Tool icon



Sage MSO KPI Dashboard

Providers.Provider N... Recovery, Inc.
Fiscal Year.Fiscal Year FY2028

Payment Reconciliation View

1

Procedure Overview (1)

Client Name	Totals
TEST,CARLA (11/17)	...

Chart exploration

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Notes

Storytelling snapshots

Download

Check Summary		Original EOB Summary		Retro Claim EOB S...	
EOB ID	Batch ID	EOB ID	Retro Claim EOB	EOB ID	Retro Claim EOB
Totals		Totals			
180382	536278	180382	2026-03-09		

If file size is too large, deselect fields here

Payment Reconciliation View Report: Downloading report

1. Right click anywhere in the Procedure Overview window to open additional navigation
2. Click the three dots (...) to open menu and select Download
3. Download as Data to a secure location as this will have patient information

Download

Data
Image
PDF

Download the data from this visualization as an xlsx file.

Export options
Choose how your table appears when exported to Excel:

Titles

Column totals

Current selections

3 Download



Reporting Guidance

Data analysis for activity deliverable

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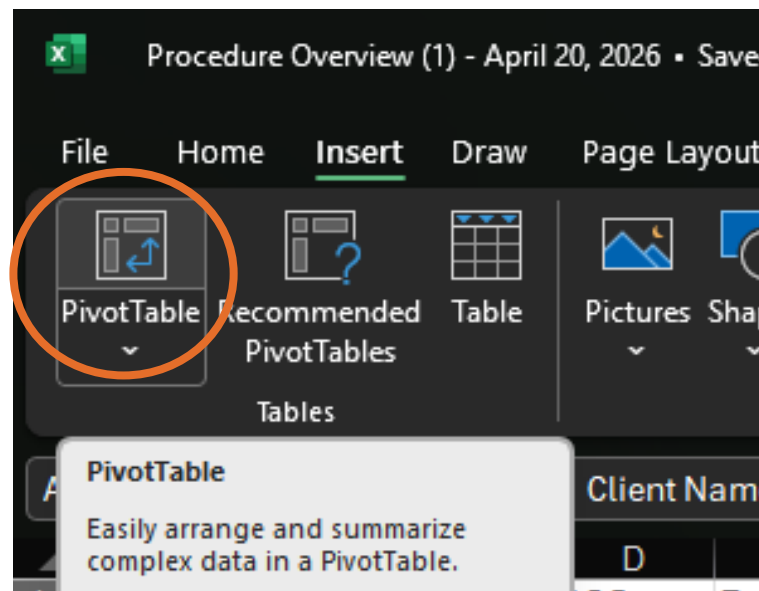


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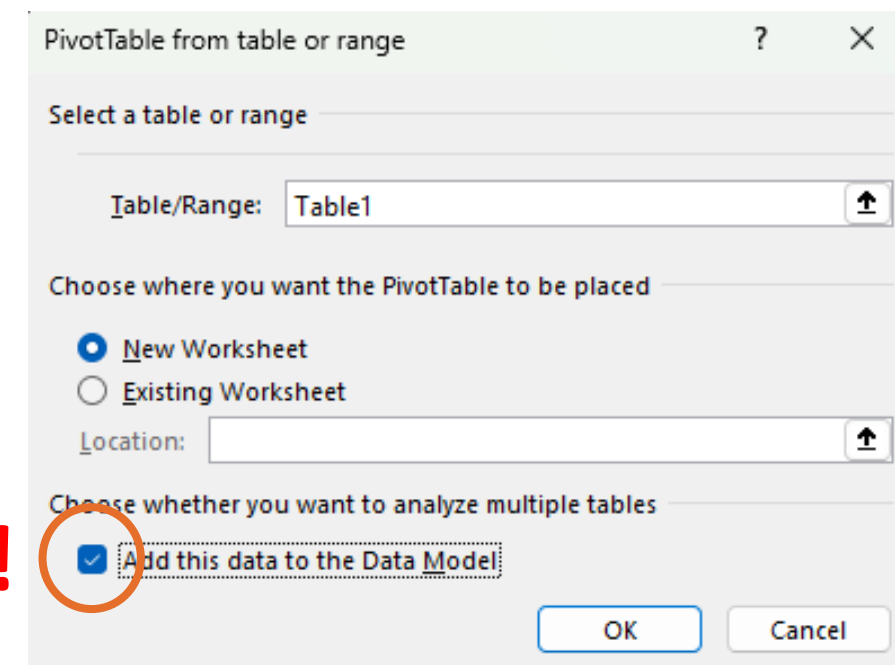
Note: Report will need to be run two separate times – once for baseline (FY 25-26) and once for incentive performance (FY 26-27)

Data Analysis: Create a pivot table

1. Open downloaded file in Excel. File may be found in your internet browser's download notifications or in your device's Downloads folder.
2. In the top toolbar, click Insert to change the ribbon and then select PivotTable



3. In the pop-up window, check the box for “Add this data to the Data Model” and then click OK



Data Analysis: Set pivot table fields

1. Drag “Provider Name” from the top fields list to Columns
2. Drag “Client Name” from the top fields list to Values
3. Right click on “Count of Client Name” to open the option menu and select “Value Field Settings”
4. In the pop up window, click to summarize value field by “Distinct Count.” Click OK.
5. The resulting value is what should be reported for this VBI activity.

PivotTable Fields

Active All

Choose fields to add to report:

Search

Table1

- Client Name
- Contracting Provider Program
- Age on DOS
- DOS
- Performing Provider
- Procedure
- Location
- Auth LOC
- Auth #

Drag fields between areas below:

Filters

Columns

Provider Name

Rows

Values

Count of Client Name

- Move Up
- Move Down
- Move to Beginning
- Move to End
- Move to Report Filter
- Move to Row Labels
- Move to Column Labels
- Move to Values
- Remove Field
- Value Field Settings...**

Count of Client Name

Value Field Settings

Source Name: Client Name

Custom Name: Distinct Count of Client Name

Summarize Values By Show Values As

Summarize value field by

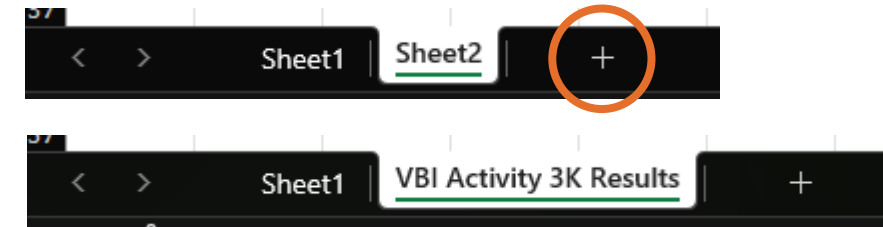
Choose the type of calculation that you want to use to summarize data from the selected field

- StdDev
- StdDevp
- Var
- Varp
- Distinct Count**
- Total

Number Format OK Cancel

Reporting: Packaging for VBI submission

1. Create a new worksheet/tab by clicking the plus (+) sign along the bottom
2. Right click the new worksheet/tab to rename to: **VBI Activity X# Results**



3. Copy and paste the table below in the new worksheet/tab and follow the format to paste in your findings.

Reminder: To be VBI incentive eligible, your agency must demonstrate **at least a 5% increase** in the activity period.

4. Save the file as: **Provider Agency Name Unique Clients Served**

Timeframe	Unique clients served (n)	Difference
July 1, 2025-February 28, 2026	[Enter report result here]	--
July 1, 2026-February 28, 2027	[Enter report result here]	[Calculate difference between two years as a percent change]

Don't forget your VBI Invoice!